



THE REVIEW

Central Arizona Fire and Medical - 8603 E. Eastridge Dr., Prescott Valley, AZ 86314 – **March 1, 2019**

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Quote of the Week

“In every single thing you do, you are choosing a direction. Your life is a product of choices.” – Dr. Kathleen Hall



Recruit 19-01



Happy Retirement Captain Dave Johnson! Thank you for 25 years of dedicated service.

The Chief's Desk

My apologies for the delay today, but I had the privilege of attending the retirement ceremony this morning for the Captain Dave Johnson at Station 63. After 25 years, Captain Johnson has hung up his helmet and is moving out of State as of this afternoon. Congratulations sir, thank you for your service, and enjoy your new home!



As you are aware, the problems with AMR and their lack of response are mounting. They've reached an all new level over the last six months, and have hit dismal proportions within the last 30 days. The end result is untoward outcomes in at least 5 separate incidents. This is absolutely intolerable. Chief Light and I are working closely together with the Deputy Director of the Bureau of EMS as well as Senate President Fann and others. To date, we have met with stakeholders in the City of Prescott, as well as stakeholders from Chino Valley, Prescott Valley, Yavapai County and are in direct communication with the elected officials in Dewey Humboldt. In addition, we are reaching out to community leaders. Additional meetings and presentations are scheduled in the coming weeks.

ARIZONA DEPARTMENT OF HEALTH SERVICES

Health and Wellness for All Arizonans (DHS Slogan)

We have every intention of utilizing the media to ensure the public is aware of the issues and to put pressure on DHS to act. What is happening is unconscionable and DHS has the ability to take action that will allow choice in this area, without lengthy legal battles. See just a few example articles throughout The Review this week – wouldn't it be nice if our area had options.

We have been filing complaints and collecting data for the last several years which have been relayed to DHS, however no action has been taken to date. We've also had numerous conversations over the years with AMR's representatives that have not resulted in any changes. In actuality, service levels have markedly decreased. It is our intention to continue to seek other private providers that may be willing to provide services in our area who will provide an appropriate level of coverage and with whom we will have binding contracts. Continued on page 6

Upcoming Events:

March 4 – Senior Staff Meeting,
Conference Call with DFFM
March 5 – Labor/Management,
Meeting in Prescott
March 6 – PVEDF Breakfast,
Meeting with Community
Leaders
March 7 – AFDA Meeting
Avondale, PV Council Meeting
March 8 – Photo op with YCCA

Board Meeting:

March 5 Admin

CYFD –1600-1800ish



Wouldn't it be good if we had a choice when it came to ambulance service in our area like the Valley areas????

Sun City Fire officials secure ambulance backup

By: Rusty Bradshaw Independent Newsmedia



Sun City residents needing ambulance service can rest assured there will always be a vehicle ready when a call comes in.

In addition to purchasing two new ambulances, Sun City Fire and Medical officials signed a mutual aid contract with Maricopa Ambulance to serve as backup to Sun City units if they are all occupied on calls. The Sun City Fire District Board of Directors approved the contract during its Feb. 19 regular meeting.

“Maricopa Ambulance has become the dominant ambulance provider in the West Valley,” said Ron Deadman, Sun City fire chief. “Glendale and Surprise have also contracted with Maricopa, and Goodyear is working on it.”

Sun City will become Friday, March 1 the only ambulance provider for the fire district, which also includes Youngtown and Citrus Point. However, Sun City needs a contract for mutual aid in case all three active ambulances are on calls and other calls for service come in. American Medical Response has a mutual aid contract with SCFMD to conduct all basic life support calls while Sun City conducts all advanced life support calls.

Yourvalley.net

Glendale And Maricopa Ambulance Announce New Partnership

By: Bette Sharpe



The leadership of Glendale Fire Department, city of Glendale and Maricopa Ambulance announce a new partnership to bring customer service and safety to a new level at a news conference February 14. From left to right are Glendale Fire Chief Terry Garrison, Glendale Mayor Jerry Weirs and Maricopa Ambulance CEO Bryan Gibson.

With the numerous special events held in the City of Glendale, Maricopa Ambulance will support the Glendale Fire Department in their emergency coverage. Maricopa Ambulance’s leadership team has experience providing ambulance coverage to large-scale events in Arizona and to sporting event and performance venues through the country as part of its national network.

The Glendale City Council voted to select Maricopa Ambulance as its ambulance service partner during its regularly scheduled meeting February 12 following a competitive bid process. Pending final

negotiations, the two-year contract will begin in mid-March 2019. The two-year contract has the option for one additional two-year renewal.

"We look forward to our partnership with Maricopa Ambulance. We always strive to deliver the best possible customer service, and this will enhance our prehospital continuum," said Glendale Fire Chief Terry Garrison. "Maricopa Ambulance has experienced local leadership that exhibit the spirit of teamwork necessary to serve the city of Glendale."

As part of the ambulance service agreement, Maricopa Ambulance will provide 13 new American-made Ford ambulances to the Glendale EMS system, as well as a quick response vehicle for Glendale system supervisors equipped with advanced life support equipment. Maricopa Ambulance vehicles feature national-award-winning advanced safety systems, including lane departure/collision avoidance technology, safe driving performance monitoring and technology that communicates with traffic lights to clear traffic.

"The city of Glendale conducted a thorough, competitive bid process, and we were honored to be selected as the best ambulance solution for the community," said Maricopa Ambulance CEO Bryan Gibson. "We will work with city of Glendale, the Glendale Fire Department, the Phoenix Fire Department Regional Dispatch Center and other partners in the medical community and law enforcement to further develop our plans based on data in the community and provide the best emergency service possible for the community."

Glendaledailyplanet

Maricopa Ambulance chosen to provide 911 response in Goodyear

By: KTAR.com



Goodyear City Council unanimously voted Monday to choose Maricopa Ambulance as its ambulance service partner.

Maricopa will start responding to 911 calls in Goodyear in February after the Arizona Department of Health Services approves the contract.

"Maricopa Ambulance will bring a talented local leadership team and new ambulances to the city of Goodyear," Goodyear Fire Chief Paul Luizzi said in a press release Tuesday.

"Most importantly, they have demonstrated a spirit of teamwork with the fire department and all community partners dedicated to protecting the health and safety of the community."

The contract, which came after a competitive bidding process, will be for four years with an option for three additional one-year renewals.

During this term, the Goodyear Fire Department will continue to work on getting the certification it needs to operate ambulance services, the release said.

Maricopa will operate four new Ford ambulances in Goodyear equipped with technology that helps avoid collisions and monitors driver performance.

ktar.com

Maricopa Ambulance awarded city of Scottsdale contract

By: Scottsdale Independent



Scottsdale City Council Monday, Dec. 4 unanimously selected Maricopa Ambulance as its ambulance service partner following a competitive bid process.

Pending final negotiations, the three-year contract will begin in February 2018 with the option for two additional three-year renewals, Maricopa Ambulance officials say.

“The city of Scottsdale conducted a thorough, competitive bid process that enabled the selection of the best possible service for the community,” said Maricopa Ambulance CEO Bryan Gibson in a prepared statement.

“We are proud to be trusted as Scottsdale’s emergency ambulance service provider. We look forward to partnering with the City of Scottsdale, the Scottsdale Fire Department, the Phoenix Regional Fire Department Dispatch Center and other partners in the medical community and law enforcement to develop a comprehensive, effective EMS system that will protect and promote the health and safety of this community.”

Historically, the Rural/Metro ambulance service was the dominant provider in Scottsdale and in other parts of the Valley of the Sun, but in recent years the third-party emergency services provider has changed ownership a few times with American Medical taking the reins in 2015.

American Medical is the corporate owner of PMT Ambulance, Life Line Ambulance and Rural/Metro, city records show.

[Scottsdale Independent](http://ScottsdaleIndependent.com)

Chief's Desk Continued

Please continue to provide Captain Niemyński with information related to extended response times so we may continue to provide the information to the State. We have decreased the threshold from 30 minutes to 20 minutes for complaints as a 30 minute response time for a transport ambulance to arrive on scene in densely populated areas is absolutely unacceptable. Captain Niemyński is working to file 88 complaints for January alone, along with four that resulted in untoward outcomes for the patient from August and February. Prescott filed a complaint for an untoward outcome in their jurisdiction in January.

Maricopa Ambulance has been able to secure contracts with a majority of the West Phoenix Valley effectively taking them away from AMR. Communities have opted to make the change as a result of the same issues we have been experiencing. Hopefully, we can secure some competition for our area soon that would ensure a proper level of care for our citizens. We cannot allow any additional people to be harmed – action will be taken.

Thank you all for the valuable input you provided for our Strengths, Weaknesses, Opportunities, Challenges, and Threats (SWOC-T) analysis as part of our strategic planning update. Your input and opinions are invaluable as we work to update our plan. At our meeting yesterday, we narrowed the numerous pages of information into specific categories to make it more manageable. Once I have the final information from the work groups that met yesterday, I will start working to put the information into a narrative format. It will be interesting to compare what was said in 2016 to your feelings in 2019.

We held a managers meeting this week that included a presentation from Lynn Brown Wagner, an expert in the field of drugs, and drug use in the work place. The meeting was schedule for four hours, but ended up going for just over six – a good and robust dialogue was had. At the end of that meeting, it was determined that we should ask her to come back and do a presentation for our company officers. So, as a heads up, there is a mandatory Captain's meeting scheduled for Monday, April 8th from 0830 to 1400 at CARTA. Please ensure you make arrangements to attend. This will not be a Zoom meeting, it is an in person mandatory meeting only so start planning now.

At our CAFMA board meeting on Monday, the board approved a contract with PVPD for radio maintenance service along the lines of the agreement we've had with the County for 10+ years. The Town of PV will take up the matter at their work study session this upcoming week Thursday. If the agreement is finalized, we will seek a new IT/Radio Tech (not the actual position title) in the next few months with a projected start date of after the July 1st fiscal year.

The CYFD Board will meet Tuesday at 1600 for their regular meeting and will interview potential board candidates. They can choose a board member that night, but they cannot be sworn in until they've been through some open meeting law training. We may have occasion to call a special meeting mid-month during which the new member can be sworn in, or we can have them come by the office.

When you have time, please stop by CARTA and welcome our new recruits. I believe we've hired another outstanding group of people and look forward to getting them on the floor.

