



THE REVIEW

Central Arizona Fire and Medical - 8603 E. Eastridge Dr., Prescott Valley, AZ 86314 – **May 19, 2023**

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“Frustration is the fuel that can lead to the development of an innovative and useful idea.” –

Marley Dias

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The Chief's Desk

It's been a week, but I think we may finally have things fixed. The long and short of it is this, John Valentine, AMR Regional Director sent an email to AMR crews advising the following: If disregarded by PRCC, disregard. The exception to this is that the AMR unit should not disregard if they are in view of the scene and no one else is there, or if they are on scene and no other units are present. In my opinion, this is a reasonable and prudent approach. His direction to AMR/Life Line units is similar to what Chief Feddema sent internally to all CAFMA personnel regarding AMR and Priority, i.e., if you have an AMR unit visibly in sight, you can disregard Priority. If you cannot visibly see the AMR unit, follow the response as dispatched by PRCC.

As of 0900 Thursday morning, the CAD-to-CAD link between PRCC and AMR's dispatch in Glendale was cut. The CAD link is now a one-way connection so AMR will only get the calls that are provided to them by our dispatch as opposed to automatically receiving the calls. This should greatly reduce the confusion and dual unit responses. Should you run into any issues or concerns, please forward them through the proper channels.

I'm hopeful that with the CAD link issue addressed and with the conversation and correspondence between AMR and CAFMA that we can move forward with a much more safe and efficient process for ambulance transport. Here is my ask of you all, please be respectful of the AMR crews. If you run a call with them, or cross paths at the gas station, please be professional and courteous. Everyone is in a heightened state of frustration with the mixed messages, rumors, multiple responses, and concerns regarding the patient's best interest. Ultimately, it's the patient that is our highest priority.

While we all want a true emergency medical dispatch system that includes a tiered response and closest appropriate ambulance dispatch, our current CAD configuration doesn't support these needs. Our CAD system is capable of all the above, but the current setup isn't there yet. We're working diligently with our partners at Prescott FD as well as PRCC to ensure we configure the system appropriately sooner rather than later. Personally, I worked with the same system in St. Charles County and know that it is far more capable than what we currently see in the system here. The good news is that I know it can be configured to work.

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Upcoming Events:

May 22-23 – Chief is
Washington DC
May 24 – AFCA Meeting in
Mohave County

Board Meeting:

Board Meeting: May 22
CVFD – 1600-1630
CYFD – 1630-1700
CAFMA – 1700-1830

How Great Leaders Make Difficult Conversations Easier

By: Lolly Daskal

As a leader, it's inevitable that you will be called upon to have difficult conversations. Whether it's addressing a performance issue, dealing with conflict, or having a tough conversation with a team member, these types of conversations can be challenging and uncomfortable.

However, by following a few key strategies, you can make difficult conversations easier and less daunting:

Be clear on the intent: Before you even start the conversation, it's important to be clear on your intent. What are you hoping to accomplish? What are your goals for the conversation? By being clear on your intent, you can focus on achieving your desired outcome and not get sidetracked by the conversation.

Ask open-ended questions: Rather than jumping to conclusions or making assumptions, ask open-ended questions to encourage the other person to share their perspective. This will help you gain a better understanding of the situation and build trust and understanding.

lollydaskal.com

San Francisco FFs, medics rescue man underwater for 50 minutes

By: Madilynne Medina

SAN FRANCISCO — A man was rescued on Tuesday after falling from a pier into San Francisco Bay and becoming submerged 16 feet underwater, officials said.

Witnesses informed the San Francisco Fire Department that before the man fell into the water, he was collecting cans on the Torpedo Wharf, which is located east of Fort Point, Capt. Jonathan Baxter, the spokesman for SFFD, told SFGATE.

Baxter said the department responded just after 10 a.m. Tuesday and received assistance from the Coast Guard and National Park Service to locate the man. He said rescue swimmers performed a "grid search" in which divers go underwater with their dive tanks to rescue the person.

Baxter said the man, who was rescued around 10:55 a.m., was underwater for about 50 minutes and eventually taken to a local hospital in critical condition as first responders continued to perform CPR.

He said the man was transported to the hospital because the department executed a "cold water protocol."

[firerescue1](#)

The Chief's Desk Cont.

On to our CON update. I was informed this week that we should be seeing a notice of hearing very soon. That means that we've made it through substantive review and are ready to move on to whatever is next. In the case of the Goodyear Fire Department, AMR didn't intervene to stop the license, so AZDHS approved it. This may not be the case for us. We're not sure what AZDHS or an intervener, may do at this point. Until we receive a notice of hearing, we're not sure what the next step will be, but we'll keep you informed.

I'll be in Washington DC through Wednesday next week speaking with legislators regarding challenges locally, regionally, within Arizona, as well as at the federal level. It's important that we thank Senator Sinema, Senator Kelly, and Representative Crane for their support of funding AFG and SAFER grants, as well as for their direct support of our SAFER grant. We'll also be talking with them about ongoing support of the National Fire Academy, firefighter cancer studies, and firefighter mental and behavioral health support. Additionally, there's a bill moving at the federal level to prevent the use of slurry, fire retardant, on wildfires. Clearly this idea is ill-conceived and needs to be cut off as soon as possible.

I'm off to my cancer screening today thanks to a grant that our workers' compensation pool helped to secure. I'll keep you posted as to the results. This is an important opportunity and I would encourage you not to pass it up.

As always, stay safe, stay positive, and strive to do what's best for all those we serve. Thank you for what you do every day!
