

# Statistical Summary: 3rd Quarter 2023



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Unit	Call Volume	Daily Avg.	Response Reliability*	Unit Hour Utilization^
E50	506	5.56	75.24%	27.99%
E51	577	6.34	66.48%	24.06%
E53	619	6.80	77.12%	27.26%
E540	89	1.78	N/A	46.06%
E54	448	4.92	85.45%	22.87%
E57	170	1.87	83.92%	17.46%
E58	516	5.67	64.42%	22.02%
E59	532	5.85	83.86%	26.97%
E61	346	3.80	77.15%	18.17%
E62	445	4.89	73.48%	24.42%
E63	213	2.34	93.29%	25.79%

\*Count of an engine being first on-scene to an incident in their first due area / Count of incidents in that engine's first due area.

^Total Hours Committed to Incidents, Training & Activities / Total Hours in the Quarter.

CALL VOLUME	July	Aug	Sept	3rd Qtr
IN-DISTRICT INCIDENTS	1,362	1,235	1,244	<b>3,841</b>
ALL INCIDENT RESPONSES	1,478	1,354	1,358	<b>4,190</b>
UNIT WORKLOAD	1,584	1,437	1,437	<b>4,458</b>

Average Performance Times by Response Mode			
Response Mode	Turnout	Response	Resource
Emergency	01:03	06:55	52:59
Non-Emergency	01:05	08:19	36:27
Overall Average	01:04	07:39	44:08

Response Time Performance - 1st on Scene								
Emergency (Code 3) Responses that Meet the Defined Standard / All Emergency Responses in the Defined Area								
<i>The Goal is to be Above 90%</i>								
URBAN	SUBURBAN		RURAL		WILDERNESS*			
STANDARD	09:00 mm:ss		10:00 mm:ss		14:00 mm:ss		30:00 mm:ss	
2023	%	CALLS	%	CALLS	%	CALLS	%	CALLS
Jan-March	93.81	646	88.73	355	90.44	523	92.86	14
April-June	94.11	713	91.32	334	91.7	518	100	14
July-Sept	91.07	717	93.27	342	93.11	508	95.24	21
<b>TOTAL</b>	<b>92.78</b>	<b>2,076</b>	<b>91.08</b>	<b>1,031</b>	<b>91.74</b>	<b>1,549</b>	<b>95.92</b>	<b>49</b>
Average Emergency Response	05:35 mm:ss		06:58 mm:ss		08:45 mm:ss		18:12 mm:ss	

\*includes out-of-district

STAFFING SUMMARY OPERATIONS	
BC/Capt/Eng/FF	5/31/31/48
EMS	3
Training	3
<b>Total</b>	<b>121</b>

ADMINISTRATION	
Chief Officers	4
Finance	5
Human Resources	2
Administration	5
<b>Total</b>	<b>16</b>

PLANNING & LOGISTICS	
IT/Communications	5
Community Relations	1
Facilities	2
Fleet	5
Warehouse	3
Prevention	4
<b>Total</b>	<b>20</b>

THIRD QUARTER 2023: Call Volume by Hour vs. Weekday								
HOUR	SUN	MON	TUES	WED	THURS	FRI	SAT	TOTAL
0	11	19	12	12	12	15	16	97
1	9	6	9	12	12	9	16	73
2	16	9	14	11	15	12	11	88
3	18	9	11	10	9	10	12	79
4	16	13	6	13	10	15	16	89
5	10	5	13	14	11	17	12	82
6	16	22	19	21	16	21	18	133
7	21	25	24	25	16	18	21	150
8	23	25	30	37	36	25	24	200
9	27	39	34	34	43	34	24	235
10	32	33	27	26	42	24	38	222
11	39	49	31	41	40	40	34	274
12	35	33	33	39	41	34	45	260
13	34	31	39	43	37	40	49	273
14	25	34	28	39	38	35	29	228
15	41	28	40	39	24	39	32	243
16	29	33	29	31	22	41	38	223
17	36	35	37	21	36	35	32	232
18	34	38	21	27	40	36	38	234
19	28	30	29	24	30	48	33	222
20	25	21	23	31	26	19	25	170
21	19	15	21	25	25	16	31	152
22	17	14	20	16	13	19	22	121
23	15	12	13	12	10	29	21	112
<b>Total</b>	<b>576</b>	<b>578</b>	<b>563</b>	<b>603</b>	<b>604</b>	<b>631</b>	<b>637</b>	
Average: 24.952    Std. Dev: 10.829    Minimum: 5    Maximum: 49								