

Statistical Summary: 2nd Quarter 2025

Unit	Call Volume	Daily Avg.	Response Reliability*	Unit Hour Utilization^
E50	466	5.12	80.36%	24.89%
E51	580	6.37	72.54%	24.61%
E53	585	6.43	81.87%	30.11%
E540	115	2.21	N/A	36.62%
E54	514	5.65	90.11%	29.39%
E57	176	1.93	86.90%	17.61%
E58	479	5.26	79.23%	20.63%
E59	564	6.20	89.28%	25.62%
E61	326	3.58	85.07%	14.61%
E62	422	4.64	90.00%	26.30%
E63	183	2.01	88.24%	18.48%

*Count of an engine being first on-scene to an incident in their first due area / Count of incidents in that engine's first due area.

^Total Hours Committed to Incidents, Training & Activities / Total Hours in the Quarter.

Visit www.cazfire.gov/about-us/statistics-maps/ for more information regarding Central Arizona Fire Medical Authority.





CALL VOLUME	April	May	June	2nd Qtr
IN-DISTRICT INCIDENTS	1,177	1,247	1,279	3,703
ALL INCIDENT RESPONSES	1,304	1,380	1,424	4,108
UNIT WORKLOAD	1,413	1,458	1,539	4,410

Average Performance Times by Response Mode

Response Mode	Turnout	Response	Resource
Emergency	00:54	07:06	59:06
Non-Emergency	00:58	08:19	41:40
Overall Average	00:56	07:46	49:25

Response Time Performance - 1st on Scene

Emergency (Code 3) Responses that Meet the Defined Standard / All Emergency Responses in the Defined Area
The Goal is to be Above 90%

	 URBAN	 RURAL		
STANDARD	08:00 mm:ss		14:00 mm:ss	
2025	%	CALLS	%	CALLS
Jan-March	84.34%	798	88.43%	458
April-June	84.31%	803	88.20%	500
TOTAL	84.32%	1,601	88.31%	958
Average Emergency Response	05:49 mm:ss		09:17 mm:ss	

STAFFING SUMMARY

OPERATIONS

BC/Capt/Eng/FF	6/30/30/72
EMS	3
Health & Safety Officer	1
Training	3
Total	145

ADMINISTRATION

Chief Officers	4
Finance	6
Human Resources	3
Administration	4
Total	17

PLANNING & LOGISTICS

IT/Communications	8
Community Relations	2
Facilities	3
Fleet	5
Resource Management	3
Prevention	5
Total	26

SECOND QUARTER 2025: Call Volume by Hour vs. Weekday

Hour	Sun	Mon	Tues	Wed	Thurs	Fri	Sat	Total
0	11	9	6	13	13	9	20	81
1	10	6	8	12	9	10	14	69
2	12	7	6	13	9	13	8	68
3	19	8	14	4	15	13	13	86
4	13	14	7	12	16	9	9	80
5	15	9	8	11	14	15	12	84
6	16	29	17	27	14	21	14	138
7	29	27	26	16	25	19	28	170
8	15	27	26	33	33	33	36	203
9	36	41	37	29	37	31	29	240
10	30	42	43	42	47	45	27	276
11	29	29	36	39	38	43	25	239
12	22	32	38	41	41	43	25	242
13	37	37	24	35	30	45	32	240
14	26	28	39	37	37	33	29	229
15	22	29	28	33	34	42	25	213
16	32	39	38	39	39	36	31	254
17	24	24	35	30	38	25	32	208
18	23	34	26	25	27	32	40	207
19	23	20	22	38	25	36	32	196
20	24	23	22	35	21	27	30	182
21	22	20	16	24	19	21	29	151
22	17	18	19	14	23	25	20	136
23	16	16	8	12	24	19	21	116
Total	523	568	549	614	628	645	581	

Average: 24.452 Std. Dev: 10.699 Minimum: 4 Maximum: 47