

Statistical Summary: 3rd Quarter 2025

Unit	Call Volume	Daily Avg.	Response Reliability*	Unit Hour Utilization^
E50	563	6.12	78.02%	24.88%
E51	657	7.14	70.89%	19.91%
E53	663	7.21	78.73%	41.86%
E540	109	2.10	N/A	43.86%
E54	491	5.34	90.31%	31.13%
E57	177	1.92	90.24%	16.76%
E58	470	5.11	83.42%	28.37%
E59	474	5.15	85.75%	28.26%
E61	365	3.97	88.15%	19.63%
E62	449	4.88	85.13%	25.44%
E63	177	1.92	90.67%	14.67%

*Count of an engine being first on-scene to an incident in their first due area / Count of incidents in that engine's first due area.

^Total Hours Committed to Incidents, Training & Activities /
Total Hours in the Quarter.

Visit www.cazfire.gov/about-us/statistics-maps/ for more information regarding Central Arizona Fire Medical Authority.



CALL VOLUME	July	Aug	Sept	3rd Qtr
IN-DISTRICT INCIDENTS	1,287	1,349	1,227	3,863
ALL INCIDENT RESPONSES	1,423	1,523	1,362	4,308
UNIT WORKLOAD	1,527	1,622	1,447	4,596

Average Performance Times by Response Mode

Response Mode	Turnout	Response	Resource
Emergency	00:53	06:55	59:48
Non-Emergency	00:56	08:19	40:48
Overall Average	00:55	07:41	49:14

Response Time Performance - 1st on Scene

Emergency (Code 3) Responses that Meet the Defined Standard / All Emergency Responses in the Defined Area
The Goal is to be Above 90%

	 URBAN		 RURAL	
STANDARD	08:00 mm:ss		14:00 mm:ss	
2025	%	CALLS	%	CALLS
Jan-March	84.34%	798	88.43%	458
April-June	84.31%	803	88.20%	500
July-Sept	85.60%	875	91.56%	628
TOTAL	84.77%	2,476	89.60%	1,586
Average Emergency Response	05:49 mm:ss		09:06 mm:ss	

STAFFING SUMMARY

OPERATIONS

BC/Capt/Eng/FF	6/27/30/68
EMS	3
Health & Safety Officer	1
Training	3
Total	138

ADMINISTRATION

Chief Officers	4
Finance	5
Human Resources	3
Administration	5
Total	17

PLANNING & LOGISTICS

IT/Communications	8
Community Relations	2
Facilities	3
Fleet	5
Resource Management	3
Prevention	5
Total	26

THIRD QUARTER 2025: Call Volume by Hour vs. Weekday

Hour	Sun	Mon	Tues	Wed	Thurs	Fri	Sat	Total
0	15	11	13	7	12	20	11	89
1	10	15	8	14	10	14	15	86
2	13	12	8	15	8	10	17	83
3	9	7	8	15	10	11	10	70
4	9	11	16	10	11	12	11	80
5	9	10	9	14	11	8	11	72
6	10	17	26	23	23	15	9	123
7	20	29	32	30	27	23	22	183
8	36	41	32	24	25	27	28	213
9	26	35	46	37	44	27	43	258
10	34	38	47	44	39	36	38	276
11	34	39	38	36	26	44	31	248
12	25	31	33	36	44	32	31	232
13	29	53	46	40	36	35	35	274
14	19	30	41	30	47	37	39	243
15	42	37	37	34	34	35	25	244
16	28	39	43	32	33	33	26	234
17	25	45	38	39	28	34	29	238
18	23	30	30	40	34	36	31	224
19	28	31	35	30	30	32	27	213
20	23	24	35	19	19	22	38	180
21	28	18	21	27	18	24	23	159
22	25	21	25	22	17	27	16	153
23	21	13	27	12	19	27	14	133
Total	541	637	694	630	605	621	580	

Average: 25.643

Std. Dev: 11.213

Minimum: 7

Maximum: 53